

## THORNDOWN PRIMARY SCHOOL

Headteacher: Miss V Godbold

Hill Rise  
St Ives  
PE27 6SE

e-mail: [office@thorndown.cambs.sch.uk](mailto:office@thorndown.cambs.sch.uk)

website: [www.thorndownprimaryschool.co.uk](http://www.thorndownprimaryschool.co.uk)

Tel: 01480 375103

Fax: 01480 375104

7 July 2014

Dear Parents and Carers,

### Thorndown Primary Parental Survey Results

Attached to this letter are the results from this year's parental survey. I'd like to say thank everyone who returned the questionnaire. The survey results were very positive and we are delighted that so many of you are pleased with the education your child receives at Thorndown. Following discussion with the governing body, I wanted to write to inform you of how we propose to tackle any issues highlighted by the survey. We want to continue to improve the education of your child.

You were very pleased with:

- How safe your child feels at school
- How happy your children feel at school
- How much progress your child is making at school
- How we run theme days and school trips
- How we respond to your concerns
- How welcome we make you feel in school

Even though there was only a small percentage of dissatisfaction, these are the issues for improvement highlighted in the questionnaire:

- Some parents were unsure as to the techniques the school uses to teach pupils in reading, writing and maths
- The perception that some lessons are disrupted by bad behaviour
- Communication between school and home
- How the school deals with bullying issues

When we start back in September, we will be inviting parents into school for information sessions linked to both maths and literacy. The sessions are designed, not only to allow us to keep you updated on the new curriculum requirements, but also for you to see how we teach maths, reading and writing in your child's classroom. I hope this may show you how we help your child develop their skills in these subjects and ways in which you could help your child at home.

In a small minority of cases, lessons being disrupted by bad behaviour was highlighted in the survey. We have investigated this further using the pupils survey and found that this is sometimes an issue higher up in the school. We move into a new building soon and will be updating our behaviour policy in line with this change. We will continue to be firm with our approach to disruptive behaviour, having clear consequences to actions. We will also be introducing a new positive

reward system, which is currently being designed in collaboration with our Student Council. More details will follow in September.

I hope you have recently noticed that we have started to send more information home for you about general things happening in school. As we move into the next academic year, the governors and staff will continue to investigate other ways we can strengthen our home school links. We are planning for more opportunities to work together collaboratively with families in the future.

Our Anti-Bullying Week was held in response to your comments on this questionnaire and our Ofsted report. It gave the pupils a chance to develop their own skills in dealing with unwanted behaviour, as well as reminding all pupils throughout the school how to deal with bullying if it occurs. We have also updated our Anti-Bullying Policy, which is now on the website, and have sent more information home to you all in a Parents' booklet. Again, I ask that if your child talks to you about repetitive incidents at school involving unwanted behaviour, please talk to your child's class teacher or book an appointment to see either myself or Mrs Gerrard so we can deal with issues quickly.

If you would like to discuss any of the areas highlighted by the survey with your child's class teacher, Mrs Gerrard or I, please make an appointment through the school office. Your feedback is important to us.

Yours sincerely,

Vicci Godbold